

(Specimen – to be printed on Company letter head)

The Product Manager,  
Mashreqbusinessonline,  
Global Transaction Services, CIBG,  
Head Office,  
Mashreqbank,  
P.O. Box 1250,  
Dubai – UAE.

Date:

Subject: Reset of Mashreqbusinessonline PIN Code

We, the company \_\_\_\_\_

holding Account No \_\_\_\_\_ hereby request and fully authorize you to reset the  
Mashreqbusinessonline PIN code for our following users:

<b>User Name</b>	<b>User ID</b>	<b>Users Signature</b>	<b>User Type (Financial user or Administrator)</b>

We understand that upon the initiation of this request the Activation PIN code shall be re-sent by you to the address below:

Courier Address \_\_\_\_\_

\_\_\_\_\_

Contact number(s):

Office Tel. \_\_\_\_\_

Mobile. \_\_\_\_\_

We hereby indemnify you and shall keep you fully indemnified against any and all losses, damages, claims and liabilities that may be suffered or incurred by you arising out of or in consequence of you're acceding to and to entertain our PIN reset request.

Sincerely,

\_\_\_\_\_  
Signed by Authorized Signatory

Name and Stamp of Company: