

Mobile Alerts Subscription

1. Sign On to MashreqOnline

MashreqOnline - Microsoft Internet Explorer

mashreq المشرق **onlinebanking** UAE

Sign On • Requirements • Security • Privacy policy • Service terms • Sign On demo

NEW SIGN ON PROCESS: To access mashreqonline you need to create a User ID and Password using the virtual keyboard. To begin this registration process please select from one of the applicable options below.

Registered Users

User ID:

Password:

Sign On **Reset**

Used mashreqonline before
To create your User ID, Sign On with your existing mashreq account / credit card number and password.
> **Create User ID now**

New to mashreqonline
To sign up, you will need your mashreq account / credit card number and Telephone Identification Number.
> **Register now**

Virtual Keyboard

9 1 8 0 2 5 6 4 7 3
~ ` ! @ # \$ % ^ & * ()
- _ + = { } [] : ; " ' ? / > . < , | \ CLEAR ALL
q w e r t y u i o p
a s d f g h j k l
BACK z x c v b n m CAPS ON

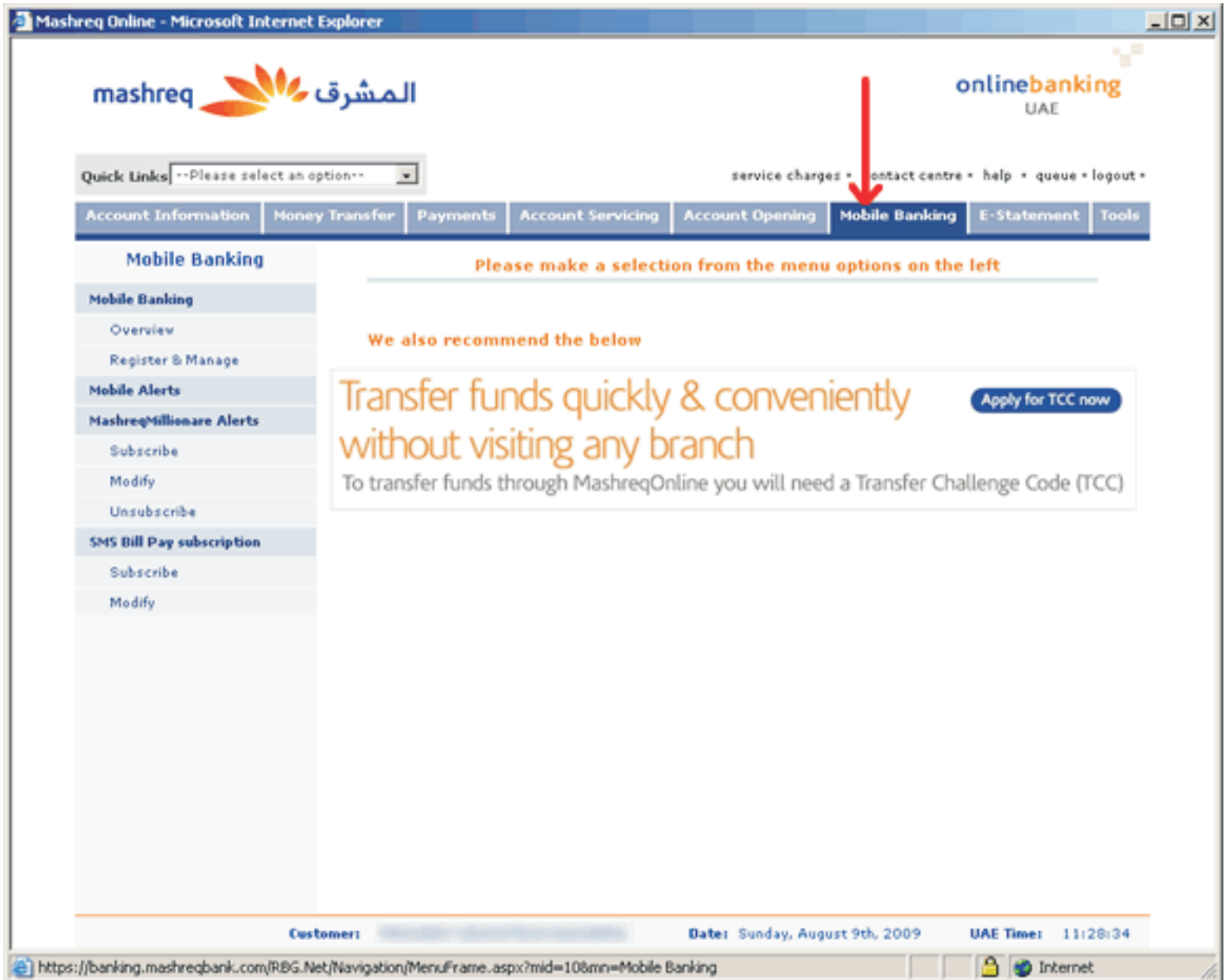
• [Forgot - User ID / Password / User ID & Password](#) • [Trouble Signing On](#) • Need assistance call +971 (4) 4244444

Our website is secured using a Thawte Digital Certificate. This ensures that all information you send to us via the World Wide Web will be encrypted. You may click on the Thawte Trusted Site Seal any time to confirm that you are visiting a secure site hosted by Mashreq.

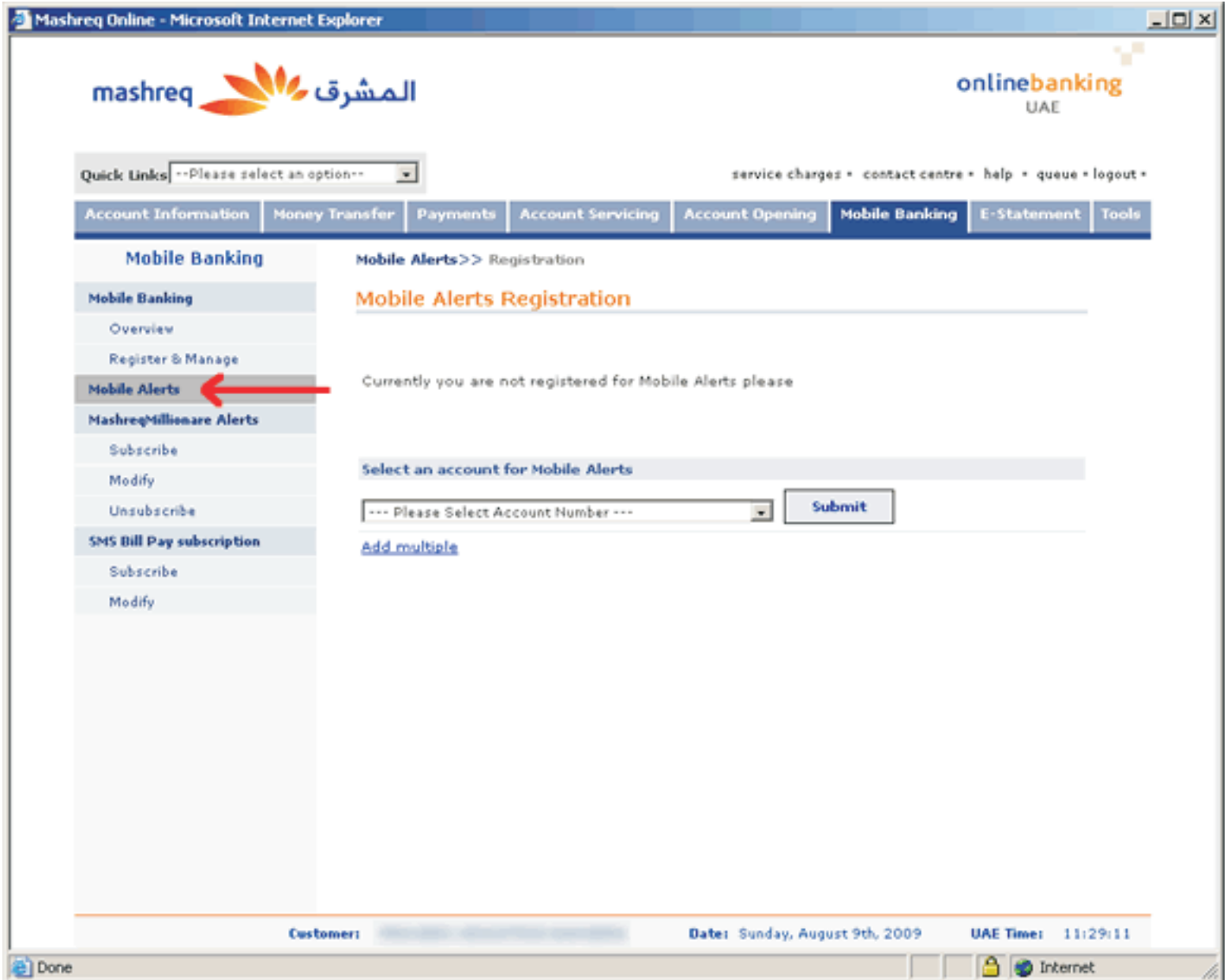
Secured by Thawte
2009-08-09

Internet

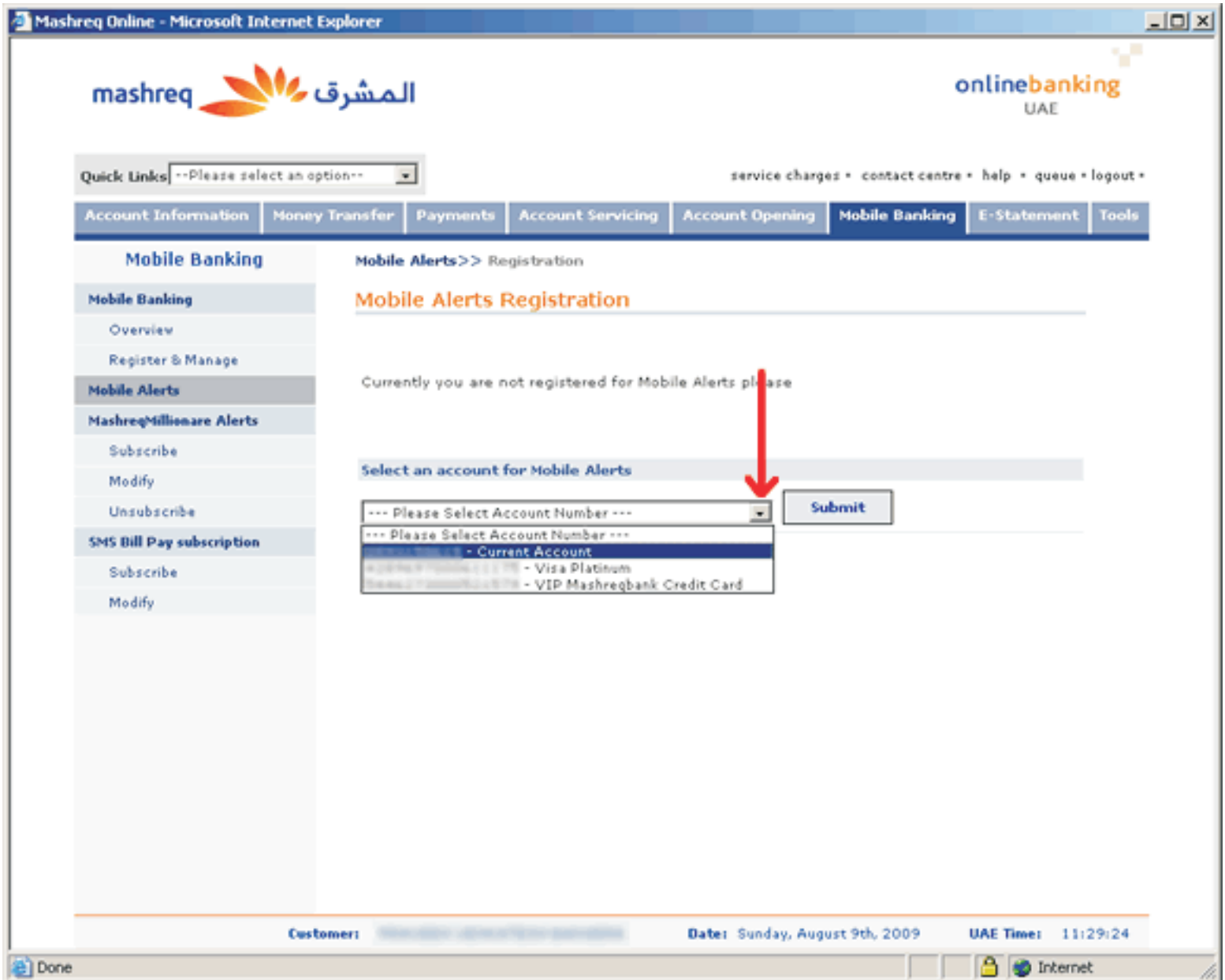
2. Select Mobile Banking from the main menu



3. Select Mobile Alerts from the left menu



4. Select the account for which you would like to receive alerts



5. For only Accounts you can configure 5 different types of alerts

Mashreq Online - Microsoft Internet Explorer

mashreq **المشرق** onlinebanking UAE

Quick Links --Please select an option-- service charges + contact centre + help + queue + logout +

Account Information Money Transfer Payments Account Servicing Account Opening **Mobile Banking** E-Statement Tools

Mobile Banking

- Mobile Banking
- Overview
- Register & Manage
- Mobile Alerts**
- MashreqMillionaire Alerts
 - Subscribe
 - Modify
 - Unsubscribe
- SMS Bill Pay subscription
 - Subscribe
 - Modify

Mobile Alerts >> Service Selection

Mobile Alerts Service Selection

Please select your service options

Account/Card Number

Mobile Number* 97150 -

Re-Enter Mobile Number* 97150 -

Account Balance - (send me my balance)
Frequency

Salary Credit Notification - (Tell me when my salary has been credited)
My salary is credited to my above account between and of every month
(Note: range cannot be greater than 10 days)

Cheque Discrepancy(This is only if and when there is a cheque discrepancy)

Inward Remittances

Standing Instructions

6. Currently for Credit Card only billing information alert is available

The screenshot shows the Mashreq Online interface in Microsoft Internet Explorer. The browser title is "Mashreq Online - Microsoft Internet Explorer". The page features the Mashreq logo (المشرق) and the onlinebanking UAE logo. A navigation menu includes "Account Information", "Money Transfer", "Payments", "Account Servicing", "Account Opening", "Mobile Banking", "E-Statement", and "Tools". The "Mobile Banking" section is active, with a sub-menu showing "Mobile Alerts" selected. The "Mobile Alerts" sub-menu includes "Subscribe", "Modify", and "Unsubscribe". The "SMS Bill Pay subscription" sub-menu also includes "Subscribe" and "Modify". The main content area displays "SMS Services Subscription >> Modify Service Options". The "Modify Status" section shows the account/card number as [REDACTED] and the status as "Active" with a link to "Modify Status to Suspend". The "Please select your service options" section has two rows: "Mobile Number*" with the value "0097150" and a text input field, and "Re-Enter Mobile Number*" with the value "0097150" and a text input field. A checkbox labeled "Credit Card Billing Information" is checked. A "Submit" button is located at the bottom of the form.

7. For every Account or Credit Card you select you need to provide a mobile number to receive the SMS alerts

The screenshot shows the Mashreq Online banking interface in Microsoft Internet Explorer. The page title is "Mashreq Online - Microsoft Internet Explorer". The Mashreq logo is on the left, and "onlinebanking UAE" is on the right. A "Quick Links" dropdown menu is set to "--Please select an option--". Navigation links include "service charges", "contact centre", "help", "queue", and "logout". A menu bar contains "Account Information", "Money Transfer", "Payments", "Account Servicing", "Account Opening", "Mobile Banking", "E-Statement", and "Tools".

The "Mobile Banking" section is active, with "Mobile Alerts" selected in the left sidebar. The main content area is titled "Mobile Alerts Registration". Under "Accounts subscribed for", there is a table:

	Account/Card No	Account/Card Type	Status	Mobile Number
<input type="radio"/>	XXXXXXXXXXXX	VIP Mashreqbank Credit Card	ActivatedBySubscriber	XXXXXXXXXX
<input checked="" type="radio"/>	XXXXXXXXXXXX	Current Account	ActivatedBySubscriber	XXXXXXXXXX
<input type="radio"/>	XXXXXXXXXXXX	Visa Platinum	ActivatedBySubscriber	XXXXXXXXXX

Below the table, a red arrow points to the "Modify Subscription" link, with "Cancel Subscription" also visible. Below the table, there is a section "Select an account for Mobile Alerts" with a dropdown menu set to "--- Please Select Account Number ---" and a "Submit" button. A link "Add multiple" is also present.

Important Note: Please double check the mobile number you provide for all the alerts, respective SMS alerts will be sent as configured to the mobile number.