

Main Page www.airarabia.com or
www.mashreqbank.com/personal/borrowing/credit-cards/aacc/loyalty.asp

New users – press **'register'** (**Screen 1**)

Complete the registration form (**Screen 2**)
and press **'register'** to complete the
process

You will receive a **confirmation email** upon
successful registration

Already registered users will have to press the
'login' button to start using the loyalty account
(**Screen 1**)

Enter **Email ID** as 'login ID' and password created
during the registration process (**Screen 3**)

If the account is already activated then on
Screen 4 it will show your account details – AA
Dirhams earned, otherwise the credit will show
'nil'

If Credit is showing 'Nil' then press the link
**'Activate Air Arabia Mashreq credit card loyalty
account'** on **Screen 4** to activate your loyalty
account

Fill in all the required details as shown in **Screen 5**
and press **'activate'** to start using your Air Arabia
loyalty account

Important Note

It is important to note that all the details filled by you as part of the Loyalty A/C creation process should match with the details filled up by you while filling up your Air Arabia Mashreq credit card application form. This is mandatory to ensure the loyalty account creation goes through unhindered

Screen 1 – Main Page

If you are a new customer, please use the register icon to proceed with your loyalty account registration

Registered users 'LOGIN' here

The screenshot shows the Air Arabia website main page. At the top left, the logo 'العربية للطيران airarabia.com' is displayed. To the right, there are three promotional banners: 'Stretch out spacious 32 inch legroom', 'Enjoy stress-free travel' (with a padlock icon), and 'Affordable meals onboard'. Below the header, there is a navigation menu with 'Home', 'About Us', 'Services', 'Travel Agent', 'Register', and 'Login'. The 'Register' and 'Login' links are highlighted with blue and black arrows respectively, pointing to the text annotations above. The main content area features a search bar and a large promotional banner for flights to Sohag (from AED 350) and Kabul (from AED 550). On the left side, there is a flight booking form with fields for 'From', 'To', 'Departure Date', 'Return Date', 'Adults', 'Children', and 'Infants'. At the bottom, there are several promotional tiles: 'Hotel', 'Car', 'Visa', 'Insurance', 'Holidays', 'Earn Air Arabia dirhams on-card spend', 'Destination Map', and 'What's new' (with a link to 'More news'). The footer contains copyright information: 'Copyright © 2011 Air Arabia. All rights reserved. Conditions of Carriage | FAQ | Privacy Policy | Sitemap | info@airarabia.com | Mobile 596 | RES'.

Screen 2 – Registration Page

Register Now

If you haven't already registered with the airline, sign up now!

Login Information

Email:
Password:
Confirm Password:

Must be at least 8!

The password must contain at least 8 characters and must be alphanumeric. Special characters are not allowed. The password is case-sensitive.

If you forgot your password

Security Question: (Please Select a Question)
Your Answer:
Alternate Email:

If you forget your Password, you will be asked about Security question and the answer. To verify your identity before allowing you to choose a new Password.

Have to fill in the fields where applicable (see requirements, fields highlighted with * are mandatory)

About You

Title:
First Name:
Last Name:
Gender: Male Female
Date of Birth:
Nationality: (Please Select)
City:
Country of Residence: (Please Select)

Enter your Nationality *

Enter the city of residence
ex: Dubai, Sharjah etc

Your Contact Details

Telephone No:
Mobile No:
Office/Home No:
Fax No:
Country Code: Area Code Number:

Enter your telephone number / mobile number *

Air Arabia Mashreq Credit Card Loyalty Program

Air Arabia Mashreq Credit Cardholders need to provide their 12 digit loyalty account number to activate their loyalty account.

12 Digit Account Number:

Your loyalty account number will be validated against your email ID. Size of 12 digits. Please note that the information you are entering for this field is the same as that filed in your Air Arabia Mashreq Credit Card application form.

Your Preferences

Yes, I would like to receive promotional material from the airline and its partners.
How would you like to receive emails from the airline?
 HTML, full-colour with images.

* This information should match with the details filled up by you while filling up your Air Arabia Mashreq credit card application form

Enter the email ID, as provided on the credit card application form

Enter your name *

Enter your Date of birth *

Enter 'UAE' as your country of residence

Enter the 12 digits mentioned on the 4th line of the Air Arabia Mashreq credit card here

Screen 3 – Login page



Passenger Login

Login ID

Password

Sign In

Forgot Your Password

Enter your email ID as per your registration details as the login ID

Enter the password provided by you during your registration process

Why Register? Registration enables you to take advantage of exciting new features on the website. Once you register, you can use your personal login to :

- View your bookings online any time you wish including your current reservations, travel history and available credit
- Modify and cancel your bookings and make payments online
- Update your profile if your contact details change at any time

What's more, when you sign-up, you will be the first to hear about the airline's special offers, new routes and scheduled launches. It's a great way to take advantage of our offers and to keep in touch with news and exciting events.

Remember to use your login every time you book so that all your flights are available on your account!

What if you don't register?

Registration is simply an added benefit. You can still continue to book your flights as before without completing the registration. The booking process has been simplified into 5 easy steps, the only disadvantage is that without registering, you will not be able to view and manage your flight details online.

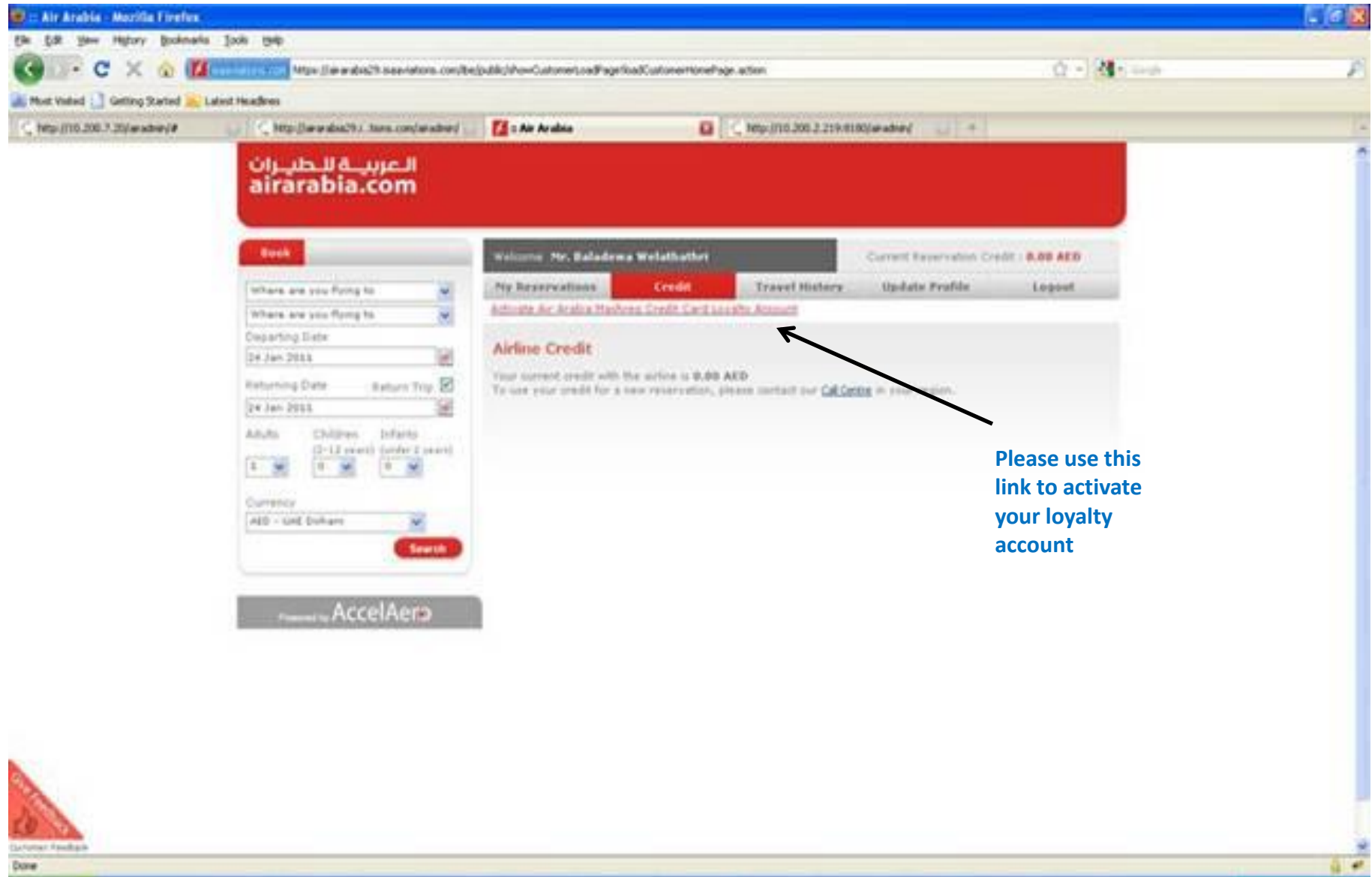
Register Now!

Registration is easy. All you need to do is sign-up with your email address and password, and complete the short and simple form. Your details are secure with us - please read our [Privacy Policy](#) for details.

Register Now

Powered by **AccelAero**

Screen 4 – Activate your loyalty account



The screenshot shows the Air Arabia website interface. At the top, the logo "العربية للطيران airarabia.com" is displayed. Below the logo, there is a navigation bar with the following options: "My Reservations", "Credit", "Travel History", "Update Profile", and "Logout". The "Credit" tab is currently selected. Underneath the navigation bar, there is a link that reads "Activate Air Arabia Member Credit Card Usage Amount". An arrow points from this link to a text box on the right that says "Please use this link to activate your loyalty account". Below the navigation bar, there is a section titled "Airline Credit" which states: "Your current credit with the airline is 0.00 AED. To use your credit for a new reservation, please contact our Call Centre in reservation." On the left side of the page, there is a "Book" section with a search form containing fields for "Where are you flying to", "Departing Date", "Returning Date", "Adults", "Children", "Infants", and "Currency". The "Search" button is located at the bottom of this form. At the bottom of the page, there is a "Customer Feedback" link and a "Done" button.

Screen 5 – Loyalty account activation page

العربية للطيران
airarabia.com

Air Arabia Mashreq Credit Card Loyalty Account

Your loyalty account number will be validated against your email ID, date of birth, mobile no., city, country, and nationality. Please make sure that the information you are entering for these fields is the same as that filled in your Air Arabia Mashreq Credit Card application form.

* If your user ID is different from the email ID filled in your card application form, please register as a new user with the correct email ID as per your application form.

Account Number:

Mobile No.:

Date of Birth:

Nationality: Please Select *

City:

Country of Residence: Please Select *

Activate Previous

Powered by AccelAero

Account number is similar to the email ID provided by you in the credit card application form

Your mobile number *

Enter your Date of Birth *

Enter your Nationality *

Enter 'UAE' as your country of residence

Enter the city of residence ex: Dubai, Sharjah etc

* This information should match with the details filled up by you while filling up your Air Arabia Mashreq credit card application form